



CAN Ranger Survey

February 2010

**Please return completed questionnaires
by Tuesday 2 March 2010**

Our Community Action Network (CAN) Rangers service was set up in 1998 following the introduction of the Crime and Disorder Act. The Rangers cover the whole of the district and deal with many issues such as: reports of anti-social behaviour, noise nuisance, fly tipping as well as offering support to elderly or vulnerable people. They also work in partnership with the Police, Derbyshire Fire and Rescue and the local Safer Neighbourhood Teams. To contact the CAN Rangers or request their service, telephone 01246 242424.

We are currently reviewing the CAN Ranger Service and would like to obtain views from residents and tenants on your priorities for the service. These views will help us to improve the service provided within the community.

We will publish the results on www.askderbyshire.gov.uk and through our tenants forum.



Q3. How important is it to you that a CAN Ranger builds up local knowledge and a relationship with the people and organisations in your local area? Please X one box only

Very important

Fairly important

Neither

Fairly unimportant

Very unimportant

Don't know/
no opinion

Q4. Have you seen a CAN Ranger on patrol after 5pm? Please X one box only

Yes

No

Q5. How important is it to you that the CAN Rangers make visible patrols around the community after 5pm? Please X one box only

Very important

Fairly important

Neither

Fairly unimportant

Very unimportant

Don't know/
no opinion

Q6. How quickly do you think a CAN Ranger should be able to respond to a call for help regarding nuisance behaviour, made between 5pm and 12pm at night? Please X one box only

up to 30 minutes

up to 1 hour

up to 1 hour 30 minutes

Q7. Which one of the following is the most important to you? Please X one box only

To see CAN Rangers on patrol after 5pm in the evening

To receive a response within 60 minutes to a call for help made after 5pm in the evening

ABOUT YOU

The following questions are about you. Please answer all the questions as fully as you can.

Q8. Are you? (Please X ONE box only)

Male

Female

Q9. Please describe yourself: (Please X ONE box only)

16 to 17 years

35 to 44 years

60 to 64 years

18 to 24 years

45 to 54 years

65 to 74 years

25 to 34 years

55 to 59 years

75 years and over

Q10. A disabled person is someone who has a physical or mental impairment which has a substantial or long term adverse effect on their ability to carry out day to day activities. Do you consider yourself to have a disability? (Please X ALL boxes that apply)

No

Yes

Q11. Is your house / flat? (Please X ONE box only)

Owned or mortgaged by you / family

Other (Please X and specify)

Rented from a Housing Association

Rented from the council

Rented from a private landlord

Thank you for completing the questionnaire.

Please return it using the free post envelope provided by Tuesday 2nd March 2010

This questionnaire is available in other formats. If you require a different format, have any queries or comments then contact:

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