



# CAN Ranger Survey for Councillors

## February 2010

**Please return completed questionnaires  
by Tuesday 2 March 2010**

Our Community Action Network (CAN) Rangers service was set up in 1998 following the introduction of the Crime and Disorder Act. The Rangers cover the whole of the district and deal with many issues such as: reports of anti-social behaviour, noise nuisance, fly tipping as well as offering support to elderly or vulnerable people. They also work in partnership with the Police, Derbyshire Fire and Rescue and the local Safer Neighbourhood Teams. To contact the CAN Rangers or request their service, telephone 01246 242424.

We are currently reviewing the CAN Ranger Service and would like to obtain views from residents and tenants on your priorities for the service. These views will help us to improve the service provided within the community.

We will publish the results on [www.askderbyshire.gov.uk](http://www.askderbyshire.gov.uk) and through our tenants forum.





**Q3. How important is it to you that a CAN Ranger builds up local knowledge and a relationship with the people and organisations in your local area? Please X one box only**

Very  
important

Fairly  
important

Neither

Fairly  
unimportant

Very  
unimportant

Don't know/  
no opinion

**Q4. Have you seen a CAN Ranger on patrol after 5pm? Please X one box only**

Yes

No

**Q5. How important is it to you that the CAN Rangers make visible patrols around the community after 5pm? Please X one box only**

Very  
important

Fairly  
important

Neither

Fairly  
unimportant

Very  
unimportant

Don't know/  
no opinion

**Q6. How quickly do you think a CAN Ranger should be able to respond to a call for help regarding nuisance behaviour, made between 5pm and 12pm at night? Please X one box only**

up to 30 minutes

up to 1 hour

up to 1 hour 30 minutes

**Q7. Which one of the following is the most important to you? Please X one box only**

To see CAN Rangers on patrol after 5pm in the evening

To receive a response within 60 minutes to a call for help made after 5pm in the evening

**Thank you for completing the questionnaire.**

**Please return it using the free post envelope provided by Tuesday 2nd March 2010**

This questionnaire is available in other formats. If you require a different format, have any queries or comments then contact:

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