



**4. Would any of the following make it easier for you to recycle more things more often?**

*(Please X the relevant box in each section)*

- a) Better information about existing services, for example what you should and shouldn't put in recycling containers.  Yes  No  Not sure
- b) Having more recycling containers.  Yes  No  Not sure
- c) If I could get physical assistance putting the containers out for collection.  Yes  No  Not sure
- d) If the council collected a wider range of materials.  Yes  No  Not sure

**5. How often do you use the blue box kerbside recycling scheme? *(Please X the relevant box)***

- Each fortnightly collection
- Monthly
- Occasionally

**6. What would you do if your blue box was overflowing before the due collection date?**

*(Please X one box only)*

- Put extra waste at the side of the container
- Put it in the container for next collection
- Try to squash it in the container
- Take it to a recycling site
- Put it in your refuse bin
- My recycling container never overflows
- I have an extra container
- Other, please specify below

**7. Do you know how to get a replacement bag or box if you needed one?**

*(Please X the relevant box)*

- Yes
- No

**Go to Part 3**

## Part 2 - Non-recycler

### 8. Is there a reason why you don't take part in recycling in Bolsover?

*(Please X all relevant boxes)*

- I don't have a box / bag
- The box has been stolen
- New to area
- Lack of publicity
- Lack of access
- Forgotten
- It's not convenient enough to recycle
- Not interested / can't be bothered
- Too messy for me, have to wash things out
- Don't have enough time / too much hassle
- Don't have enough storage space
- Don't produce enough recyclable material
- Don't know how the scheme works
- My box is never collected when I put it out
- No benefit to me
- Other, please specify

**If you have ticked any of the boxes to the left, go to question 10**

- Local recycling collection service is poor - **Go to question 9**

### 9. In what way is the recycling service poor? *(Please X all relevant boxes)*

- Box kept getting missed
- Not enough materials are collected
- Crews kick boxes round and leave a mess
- Seen crews throwing away recyclables
- They don't always come on the day that they should
- Other, please specify

**10. What, if anything, would persuade you to start recycling?** *(Please X all relevant boxes)*

- If I had the right containers
- Had more / larger containers
- A better local collection service
- More frequent collections
- Collection of wider range of materials
- Better / more information about the service
- Incentive to recycle
- Charges for not recycling
- Help with recycling
- More information about the benefits of recycling & what happens to materials
- Nothing
- Other, please specify

**Go to Part 4****Part 3 - Service & Quality****11. Thinking about how convenient it is for you personally to recycle your household waste, would you say it is....?** *(Please X one box only)*

- Very convenient
- Fairly convenient
- Not very convenient
- Not at all convenient
- Don't know

**12. Do you use local recycling sites and/or the Household Waste Recycling Centres ("the tip") to recycle?** *(Please X the relevant box)*

- Yes - **Go to question 13**
- No - **Go to question 14**
- Didn't know about them - **Go to question 15**

**13. What materials do you take there?****Go to question 15**

**14. Why don't you take materials to be recycled at your local recycling sites?**

*(Please X all relevant boxes)*

- No transport
- Don't know where the nearest site is
- Don't know what can be recycled at the sites
- All my recyclable rubbish is collected by the council
- My nearest recycling site is too far away
- Other, please specify

**15. What makes you want to recycle? (Please X all relevant boxes)**

- Reduces the amount of rubbish disposal
- Saves space in my waste bin / in my house
- Good for environment / saves resources
- It's the right thing to do
- Reduces pollution
- Good for the economy
- Good for future generation / children
- Feel guilty if I don't / better if I do
- Because it's easy / no extra effort
- Don't know
- Other, please specify

**16. In the last 6 months, have you faced any of the problems with the blue box service?**

*(Please X all relevant boxes)*

- Your box or bags have been missed
- Broken glass or debris left by the crew
- No bags returned
- Dirty box returned
- A problem with the collection crew
- Other, please specify

**17. Do you feel that the council does enough to promote its recycling schemes and other waste services?** *(Please X the relevant box)*

Yes - **Go to question 19**

No - **Go to question 18**

**18. In what way do you feel the council could improve this?** *(Please X one box only)*

More regular information

Radio & press releases

Regular website updates

Attendance at public events

**19. How would you find out about the services the council provides for recycling and refuse?** *(Please X all relevant boxes)*

Ask friends / family / neighbours

Ask the collection crews

Ask my local councillor

Look on the council website

Look at the leaflet provided / sticker / calendar / promotional items

Ring the council

Visit the council Contact Centres

Nothing

Other, please specify

## Part 4 - Demographic

**20. What gender are you?** *(Please X one box only)*

Male

Female

**21. What is your age group?** *(Please X one box only)*

18 - 24

25 - 44

45 - 64

65+

**22. What is your ethnic group?** *(Please X one box only)*

- White
- Mixed Race
- Asian / Asian British
- Black / Black British
- Chinese or other

**23. How many people permanently live in your property?**

<input type="text"/>	<input type="text"/>
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**24. Is your home?** *(Please X one box only)*

- Owner occupied
- Council rented
- Privately rented / Housing Association

**25. What is your employment status?** *(Please X one box only)*

- Employed
- Unemployed
- Retired
- Student

**26. Do you live with a partner?** *(Please X the relevant box)*

- Yes
- No

**27. Do you have children that live at home?** *(Please X the relevant box)*

- Yes
- No

**28. What group do these children fit in to?** *(Please X the relevant box)*

- Nursery or Primary School age
- Secondary
- Further Education
- Working age

**Select household type from list :**

- Young singles
- Couple together
- Single parent
- Full nest
- Empty nest
- Solitary worker
- Solitary retiree

**29. Do you have any other comments or suggestions with regards to the recycling and refuse services Bolsover District Council offers?**

**Thank you**