

## Clay Cross Together Consultation SUMMARY REPORT August 2023

Richard Shaw August 2023

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## Distribution

Recipient	Issue	Date
Kelly Massey	Final Report	10/08/23
Kath Drury	Final Report	10/08/23

## **Background**

During July 2023, North East Derbyshire District Council ran surveys obtaining Clay Cross and surrounding area resident views regarding how people connect with the local community in terms of everyday walking, with a view to support better connected communities and improve the health and wellbeing of residents.

## **Survey Methodology**

The surveys were made available either online or via paper copy, with promotion within the local community through advertising posters and general community engagement, with additional social media promotion via the NEDDC Communications Team. The survey ran for 4 weeks, closing on Friday 28<sup>th</sup> July, with a prize draw for 3 lucky winners to receive Tesco vouchers worth £50, £20 and £10 respectively.

## Sample Size and Response Rate

The survey attracted a total of **374 responses**. A separate 'school survey' was also conducted which attracted 182 responses, the results of which are contained in a separate report.

The percentages throughout the report may not always add exactly to 100% due to rounding.

A Snap standard report containing comments added by respondents has also been forwarded to the stakeholder distribution list.

## **Customer Profiling Information**

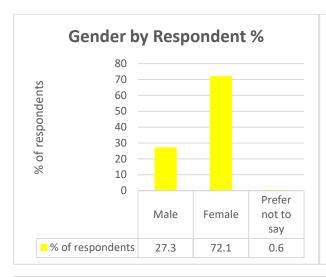
Key demographic information was captured to help build a customer profile and assist with equalities monitoring. A table of results is included below together with the summary of key points below which compares this information to the district's profile taken from the 2021 Population Census.

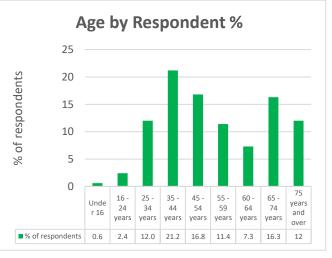
The survey is over representative of females and under representative of males when comparing to the 2021 population census. The survey is over representative of age group 35-44 years and under representative of age groups under 24 years (although the separate school survey will go some way towards addressing this), remaining age groups are broadly in line with the 2021 census. The ethnicity profile is marginally under representative of ethnic minority groups. Survey response figures show over representation amongst the 'disability – limited a little' category.

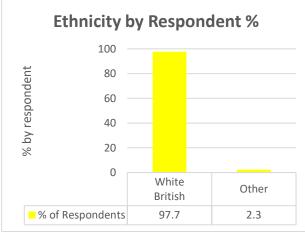
### **Demographic Profile**

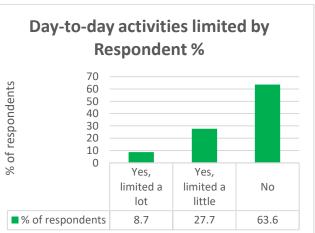
Respondent Characteristic	Overall Respondent Profile %	% Population Figures (2021 Census)
Gender		
Male	28	49
Female	72	51

Age Group		(age % as proportion of 2021 population aged 16+)
16-24 years	3	10
25-34	12	13
35-44	21	13
45-54	17	17
55-59	11	9
60-64	7	8
65-74	16	16
75 & over	12	14
Ethnicity White British or Irish Ethnic Minority (including white- other)	98 2	96 4
Disability Yes, limited a lot Yes, limited a little No	9 28 64	11 11 78









### **Executive Summary**

#### **Clay Cross Together**

- ➤ 83.7% of respondents stated that they walk (100 meters or more, 2-3 minutes plus) at least once a week, 42.8% walk that distance daily. 7% of respondents stated that they never walk that distance.
- ➤ Respondents cited their usual / most frequent reasons for travelling in Clay Cross as 'Shopping (Food)' with 85.3%, 'Exercise / leisure' at 55.3%, 'Services (Doctor, optician, hairdresser, post office etc.)' at 53.5%, 'Shopping (Other)' at 43.6% and 'Eating and drinking' with 42.8% stating this as a usual / frequent occurrence.
- ➤ The respondents were prepared to walk further for 'Exercise / leisure' with 79.5% of respondents prepared to walk above 10 minutes for this facility, 'Social (including visiting friends and relatives)' with 78.0%, 'Employment / business' at 73.6% and 'Eating and drinking' at 71.6%. Respondents were less inclined to walk above 10 minutes for 'Shopping (Food)' at 61.4%.
- ➤ The survey showed that respondents considered the largest barriers to walking more in Clay Cross (either 'A Great Deal or 'To Some Extent') were 'Poor condition of pavements / footpaths' with 48.7%, 'Time constrains' at 46.3%, 'Poor weather conditions' at 44.4% and 'Danger from vehicles' with 43.9%.
- ➤ From a list of statements given in the survey, most respondents agreed with 'More people should walk for short journeys instead of using the car' with 76.5% of people in agreement and 'Access for pedestrians should be priority in town centres' with 71.7% in agreement.
- ➤ When asked how connected they felt to their communities, 19.0% of respondents said they felt 'Strongly connected' and a further 38.8% of respondents felt 'Somewhat connected'. Conversely, 12.0% of respondents felt 'Somewhat disconnected' with 4.8% feeling 'Strongly disconnected'.

## **Clay Cross Together Survey Results**

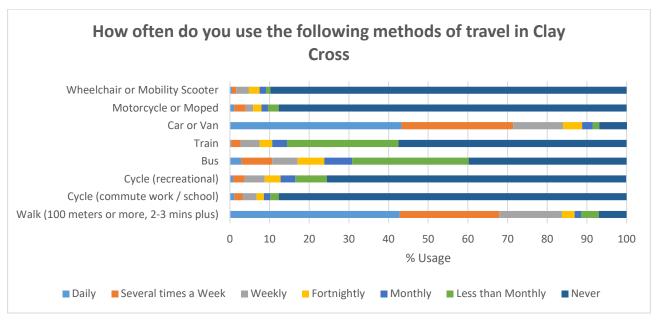
#### Overview

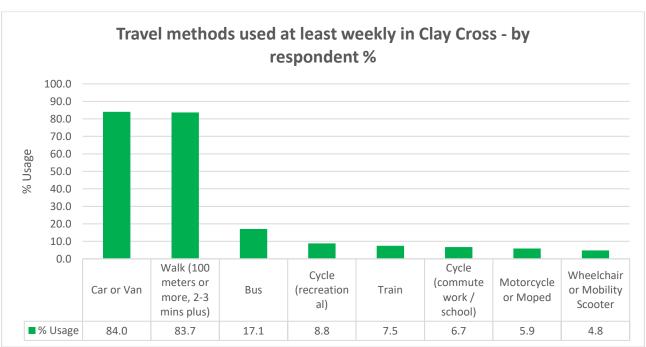
The Clay Cross Together survey is designed to ascertain how residents connect with the local community in terms of everyday walking. The purpose is to support better connected communities and improve the health and wellbeing of our residents.

#### Detail

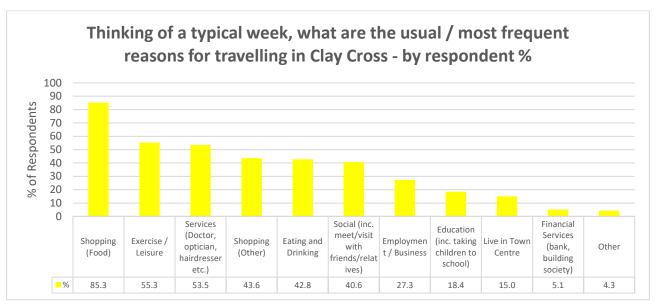
The respondents were asked to consider how often, if at all, they use each of the following methods of travel in Clay Cross. 'Car or van' was the most popular, being used at least weekly by 84.0% of respondents, 'Walking (100 metres or more, 2-3 mins plus)' was close behind with 83.7%. Of the respondents who said 'never', 7% said this in relation to walking.

		Several times				Less than	
	Daily	a Week	Weekly	Fortnightly	Monthly	Monthly	Never
Walk (100 meters or more, 2-3 mins plus)	42.8	25.1	15.8	3.2	1.6	4.5	7.0
Cycle (commute work / school)	1.1	2.1	3.5	1.9	1.6	2.1	87.7
Cycle (recreational)	0.8	2.9	5.1	4.0	3.7	8.0	75.4
Bus	2.9	7.8	6.4	6.7	7.0	29.4	39.8
Train	0.3	2.4	4.8	3.2	3.7	28.1	57.5
Car or Van	43.3	28.1	12.6	4.8	2.7	1.6	7.0
Motorcycle or Moped	1.1	2.9	1.9	2.1	1.6	2.7	87.7
Wheelchair or Mobility Scooter	0.5	1.1	3.2	2.7	1.6	1.1	89.8





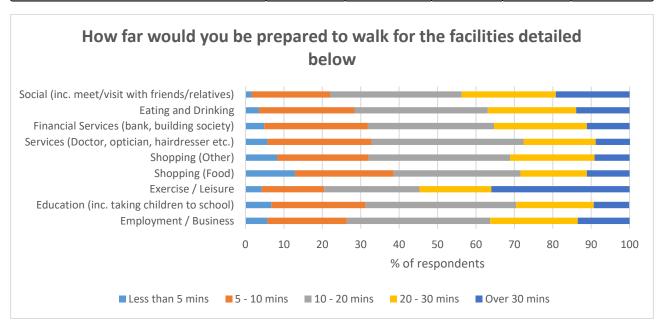
The survey respondents were asked to consider in a typical week, what are their usual / most frequent reasons for travelling to Clay Cross. 85.3% said 'Shopping (Food)', 55.3% 'Exercise / Leisure', 53.5% 'Services (Doctor, optician, hairdresser, post office etc.)' and 43.6% 'Shopping (Other)'.

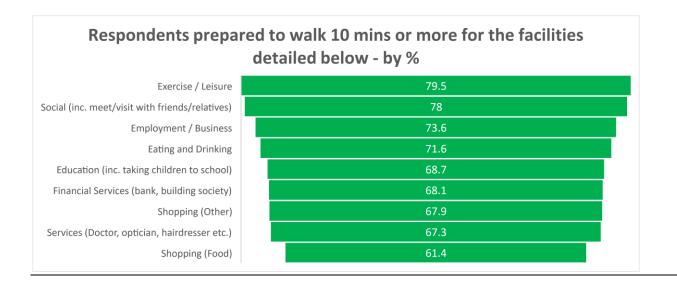


The 'Other' comments included attending church and associated activities, dog walking and carer responsibilities.

When asked how far they would be prepared to walk for the facilities outlined above, the results are as follows. Respondents prepared to walk 10 minutes, or more was highest for 'Exercise / Leisure' with 79.5%, followed by 'Social (including meet/visit with friends/relatives)' with 78.0% and 'Employment / Business' with 73.6%. Respondents were least prepared to walk above 10 minutes for 'Shopping (Food)' with 61.4%.

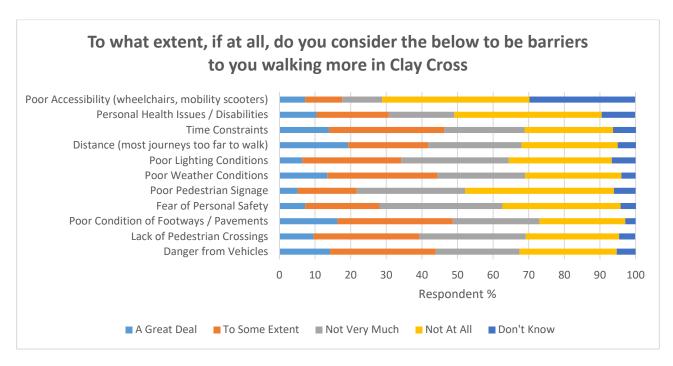
	Less than 5			20 - 30	
	mins	5 - 10 mins	10 - 20 mins	mins	Over 30 mins
Employment / Business	5.7	20.7	37.3	22.8	13.5
Education (inc. taking children to school)	6.7	24.5	39.3	20.2	9.2
Exercise / Leisure	4.2	16.3	24.8	18.7	36.0
Shopping (Food)	12.9	25.7	33.0	17.3	11.1
Shopping (Other)	8.2	23.9	36.8	22.0	9.1
Services (Doctor, optician, hairdresser etc.)	5.7	27.1	39.6	18.8	8.9
Financial Services (bank, building society)	4.9	27.0	32.8	24.2	11.1
Eating and Drinking	3.5	24.9	34.7	23.0	13.9
Social (inc. meet/visit with friends/relatives)	1.6	20.4	34.3	24.5	19.2

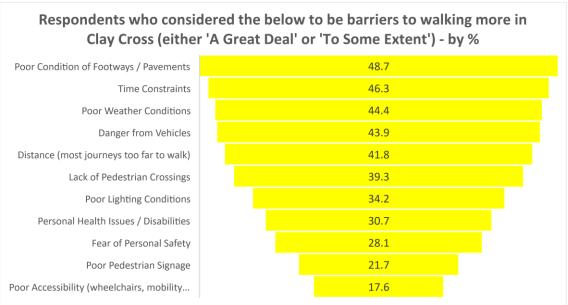




The respondents were asked to what extent, if at all, they consider the following options to be barriers for them walking more in Clay Cross. Looking at people who responded with, 'A Great Deal' or 'To Some Extent', the highest barriers were regarded to be 'Poor condition of footpaths / pavements' with 48.7% regarding this as a barrier, 'Time constraints' with 46.3%, 'Poor weather conditions' with 44.4% and 'Danger from vehicles' with 43.9%.

		To Some	Not Very		
	A Great Deal	Extent	Much	Not At All	Don't Know
Danger from Vehicles	14.2	29.7	23.5	27.3	5.3
Lack of Pedestrian Crossings	9.6	29.7	29.9	26.2	4.5
Poor Condition of Footways / Pavements	16.3	32.4	24.3	24.1	2.9
Fear of Personal Safety	7.2	20.9	34.5	33.2	4.3
Poor Pedestrian Signage	5.1	16.6	30.5	41.7	6.1
Poor Weather Conditions	13.4	31.0	24.6	27.0	4.0
Poor Lighting Conditions	6.4	27.8	30.2	28.9	6.7
Distance (most journeys too far to walk)	19.3	22.5	26.2	27.0	5.1
Time Constraints	13.9	32.4	22.5	24.9	6.4
Personal Health Issues / Disabilities	10.4	20.3	18.4	41.4	9.4
Poor Accessibility (wheelchairs, mobility					
scooters)	7.2	10.4	11.2	41.4	29.7





The consultation asked if there are any other barriers not listed above, that would stop you walking more in Clay Cross, responses split into the following categories with 'Safety / antisocial behaviour concerns', 'Lack of pedestrianized areas', 'Speed of vehicles' and 'Dog fouling issues' being the most frequently cited: -

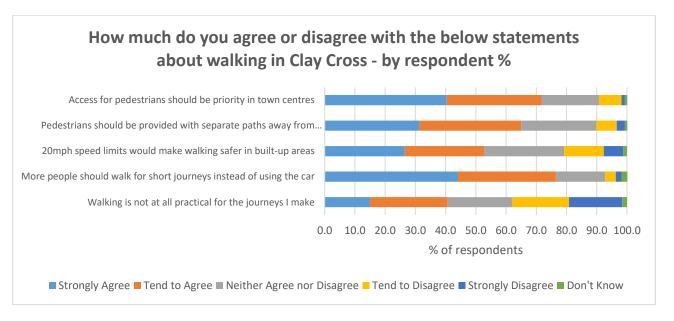
Consultation response category	No. of comments
Safety / antisocial behaviour concerns	16
Lack of pedestrianized areas / traffic management concerns	10
Speed of vehicles travelling on the road concerns	9
Dog fouling issues	9
Lack of picturesque walking options / areas of interest	8
Pavement / footpath obstacles (vehicles)	7
Lack of variety of shops / services in town	5
Pavement / footpath obstacles (other)	5
Overhanging hedges / shrubbery on pavements / footpaths	5

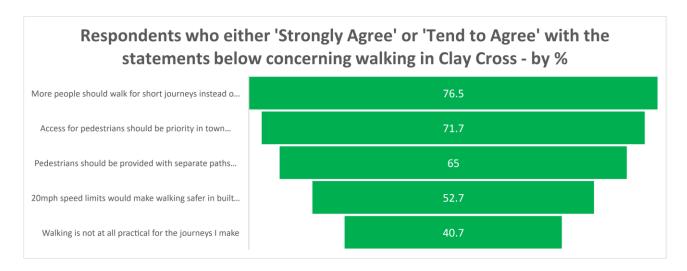
Health / age affecting ability to walk	5
Local area too steep to walk	5
Damaged / poorly maintained pavements / footpath issues	4
Lack of awareness / knowledge of walking routes	4
Lack of wheelchair friendly pavements / footpaths	4
Other comments	4
Lack of pavements and / or running / walking / cycling routes	3
Litter / fly tipping issues	3
Vehicle noise / pollution concerns	2
Local Park maintenance / walking option concerns	2
Lack of seating / street furniture to rest	2
Public transport issues	2
Dog control concerns	1
Lack of public toilet facilities	1
Walking not practical with shopping bags etc.	1

See Appendix 1 for comment details.

Respondents were asked how much they agree or disagree with the following statements about walking in Clay Cross, 'More people should walk for short journeys instead of using the car' and 'Access for pedestrians should be priority in town centres' were the two statements most people agreed with.

			Neither			
	Strongly		Agree nor	Tend to	Strongly	Don't
	Agree	Tend to Agree	Disagree	Disagree	Disagree	Know
Walking is not at all practical for the						
journeys I make	15.0	25.7	21.4	18.7	17.6	1.6
More people should walk for short journeys						
instead of using the car	44.1	32.4	16.3	3.5	1.9	1.9
20mph speed limits would make walking						
safer in built-up areas	26.5	26.2	26.5	13.1	6.4	1.3
Pedestrians should be provided with						
separate paths away from cyclists	31.3	33.7	24.9	6.7	2.7	0.8
Access for pedestrians should be priority in						
town centres	40.4	31.3	19.0	7.5	1.1	0.8





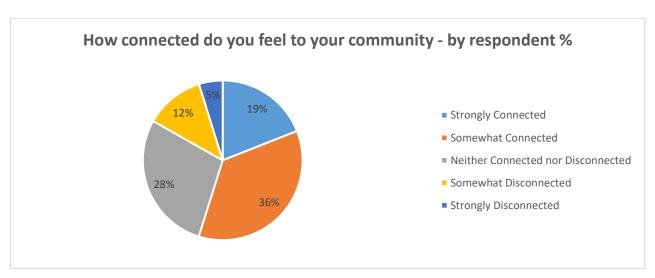
The consultation asked what, if any, improvements would respondents like to see made to encourage more walking in Clay Cross, 'Increase pedestrianized areas / improve traffic management', 'More pedestrian crossings / traffic lights', 'Improve / increase maintenance of pavements / footpaths' and 'Reduce vehicle speed limits / Increase speed restrictions' were the most cited responses. See below for the full list of response categories: -

Consultation response category	No. of comments
Increase pedestrianized areas / improve traffic management	31
More pedestrian crossings / traffic lights etc.	18
Increase / improve maintenance of pavements / footpaths	15
Reduce vehicle speed limits / increase speed restrictions and enforcements	14
Increase picturesque walking options / places of interest	13
Improve variety of shops / services in the town centre	11
Increase number of pavements / running / walking / cycle routes	8
Cut back overhanging hedges / shrubbery from pavements / footpaths	8
Improve safety / reduce antisocial behaviour	8
Improve signage	8
Improve / increase seating / street furniture	7
Reduce pavement / footpath obstacles (vehicles)	6
Reduce litter / fly tipping	6
Improve appearance of local parks and walking options within	6
Town centre refurbishment required (general comments)	5
Improve street lighting	5
Free car parking	4
Other comments	4
Increase dog waste bins / reduce dog fouling	3
Reduce / eliminate cycling on pavements / cycle lanes	3
Improve dog management / enforcements	2
Increase children / teenager facilities	2
Reduce pavement / footpath obstacles (other)	1
Improve public transport service	1
More walking clubs / group walks	1
Encourage children to walk more	1

Improve train access	1
Clay Cross Town Deal (positive comment)	1

See Appendix 2 for comment details.

Respondents were asked how connected they feel to their community, 19.0% felt 'Strongly connected' with a further 35.8% feeling 'Somewhat connected'. By contrast 12.0% felt 'Somewhat disconnected' and 4.8% felt 'Strongly disconnected'.



The consultation asked for further comments from the respondents, in terms of community engagement and connectivity the comments split as follows: -

Consultation response category	No. of comments
Community engagement and connectivity – positive comments	11
Community engagement and connectivity – general comments	11
Community engagement and connectivity – negative comments	5

Other additional comments from respondents split into the following categories: -

Consultation response category	No. of comments
Improve / increase maintenance of pavements / footpaths	4
Reduce pavement / footpath obstacles (vehicles)	4
Reduce speed limits / increase speed restriction and enforcements	4
Improve variety of shops / services in the town centre	4
Free car parking	4
Other comments	4
Increase pedestrianized areas / improve traffic management	3
Improve public transport service	3
Town centre refurbishment required (general)	3
Improve safety / reduce antisocial behaviour	3
Improve local park facilities and walking options	3
Clay Cross Town Deal positivity	3
More pedestrian crossings / traffic lights etc.	2
Increase picturesque walking options / areas of interest	2
Reduce litter / fly tipping	2
Improve signage	2
More walking clubs / group walking activities	2

Cut back overhanging hedges / shrubbery from pavements /	1
footpaths	
Increasing seating options / street furniture	1
Increase dog waste bins / reduce dog fouling	1
Improved dog management / enforcement	1
Encourage children to walk more	1
Disabled access concerns	1
Increase facilities for children and teenagers	1

See Appendix 3 for details of comments.

#### **Appendices**

**Please note**: - it is not practical to include every comment within the report appendices, however, the comments below reflect the general feeling of the respondents with positive and negative responses (where applicable) for balance and focus on the more popular response categories (top 8 from each question). A full list of comments has been sent to the stakeholder group and should be read in association with this summary report.

# Appendix 1 – Are there any other barriers that would stop you walking more in Clay Cross

#### Safety / antisocial behaviour concerns

More PCSO's walking round sorting out the trouble when there.

Do not feel safe in Clay Cross, drunken men sat in the bus station every day from 8am! Scared of crime.

Lack of feeling safe to walk alone.

Intimidated by groups of young people.

Lack of security, especially at night or in some dangerous areas.

#### Lack of pedestrianized areas / traffic management issues

Designated walking and cycling paths are almost non-existent.

Lack of walking and running routes - I run at least twice a week and struggle for a long running route not interrupted by traffic.

Clay Cross town centre should be pedestrianized.

Where I live, there are paths shared with cyclists that can be dangerous.

Lack of public footpaths.

#### Speed of vehicles travelling on the roads

Speed of cars travelling on the roads.

More speed bumps needed to stop cars racing.

Traffic calming would be helpful.

Speeding vehicles.

Traffic safety.

#### Dog fouling issues

Dog mess and lack of bins.

Dog mess on pavement.

I like walking round Sharley Park but the dog waste in bags dumped all over it make me feel sick. I contacted the council about this and highlighted a particular bad spot and got a bin put in which solved that problem in that area.

People not picking up dog poop.

More dog bins.

#### Lack of picturesque walking options / places of interest

Not much to walk for around Clay Cross.

Distinct lack of scenic walks.

Unattractive surroundings, nothing to encourage me to walk at present.

It is not a pleasing sight visually.

No where to walk to or from that I am interested in in the time I have available.

#### Pavement / footpath obstacles (vehicles)

Cars parked on pavements.

Dangerous/ illegal vehicle parking, especially near takeaways. (Need prosecuting).

Shocking parking round school areas at busy times and obstructing paths and double yellow lines.

Car and vans parking over the dropped curbs, or on pavements making it impossible to pass.

Parked vehicles on pavements.

#### Lack of variety of shops / services in the town centre

We do not have a variety of shops to walk too, we have to travel further for these.

I would walk to a bank or building society if there was one.

More well-known shops in the town.

There are no banks in Clay Cross to walk to.

#### Pavement / footpath obstacles (bins / other)

Unable to walk on pavement on bin collection day.

Currently recuperating from replacement hip and bins out for/after collection make it impossible to walk on pavement in Clay Cross.

The pavement at the top of the hill on the left walking from the library towards High Street is very narrow on the bend and people need to leave their bins out too which makes this part of the journey potentially dangerous.

Wheely bin obstruction on pavements.

# Appendix 2 - What, if any, improvements would you like to see made to encourage more walking in Clay Cross

Increase pedestrianized areas / Improve traffic management.

Traffic free areas

A by-pass for traffic

Pedestrianised areas/less traffic through the centre

Some pedestrianisation to Market Street and shopping areas with the aim to encourage more shops/cafe/restaurants and outdoor seating.

Pedestrian access should be prioritised to new developments.

Build the proposed pedestrian link from Egstow Park to the town centre.

A pedestrian only zone where the main shops are

Potential plan for pedestrianised top of Market Street.

Bypass High Street and Pedestrianize Market Street.

#### Increase pedestrian crossings / traffic lights etc.

More crossings from one road to another would make it safer for all, the A61 is a very busy road in all directions.

It would be an improvement if there could be an actual pedestrian crossing on Clay Lane, the other 3 roadways have one, but Clay Lane does not.

More crossing facilities on High Street

Put traffic lights at the top of Holmgate Road which includes pedestrian crossing.

It needs to be made easier to cross the roads, it is a nightmare sometimes with my dogs.

Pedestrian crossings in areas with poor visibility e.g., from the steps down from Tesco to the swimming pool, from the path next to the school to Cemetery Road.

Another pedestrian crossing - High Street down towards the cross roads at Tenet Street as there is only one near the cross roads with Holmgate Rd. It is dangerous to cross High Street down that way due to amount of traffic and the speed.

There is a really dangerous bit of road just after PCS Motors towards Coney Green. No crossing and not even a drop kerb. I had an incident with my pushchair where I could not get it up the kerb the other side of the road and I felt really unsafe being in the road with a small child in a pushchair and cars honking at me.

#### Improve / increase maintenance of pavements / footpaths.

Improve the existing footpaths and make new ones.

Road surfaces on footpaths and pavements need making much safer.

Make pavements safer, resurfaced for people with pushchairs, mobility scooters and so on.

Well maintained public footpaths (not overthrown and unmanageable) and paved walking trails in all public parks.

Better footpath/pavement maintenance.

Better pavements and pedestrian only areas

Better pavements

Maintain footpaths and pavements including cutting back overgrown pavements (forcing private properties to maintain their boundaries).

#### Reduce speed limits / increase speed restrictions and enforcements.

Reduction in speed limit - cars coming off Aldi roundabout going to Chesterfield are already doing 40/50 mph before they get to Clay Cross car wash.

As it is now people speed up and down and no one cares, you are going to spend all this money for nothing, who is going to police the 20mph zone?

Speed restrictions and speed cameras to reduce vehicles exceeding the speed limits.

Enforcement of speed restrictions - 20mph speed limits are great but if not enforced mean nothing.

Less or slower traffic due to being deaf.

Enforcement of speed limits with cameras and enforcement of the illegal use of escooters – I see these on a daily basis.

#### Increase picturesque walking options / areas of interest.

More picturesque walking points for the younger generation.

Local area plans to see available walks with scenic walks

More country areas to walk too and around, especially for families.

Something attractive to walk to, i.e., a nicer town centre, town centre park etc.

Scenic walking routes instead of mainly Derby Road,

What about designated routes being signposted for easy walks/tougher walks around Clay Cross - maybe some routes for street walking and some that incorporate the countryside - I would love that.

Places of interest.

Things to walk to and from, traffic is so busy now and it feels noisy and polluted, a lot of the green space and wildlife is going, and it is not nice walking along the pavements choking on car exhausts and seeing concrete. It just does not inspire me - I only walk as I have the dog to walk.

#### Improve variety of shops / services in the town centre

Put more shops which are accessible to elderly and vulnerable instead of making them too greater walking distance to use.

More shops, too many of the same e.g., takeaways. Have to travel to get clothes, would prefer if available in Clay Cross.

Maybe a shop front improvement scheme to make all the shops and signs look tidy and friendly.

There needs to be encouragement for more local shops. The new estate and Coney Green are lacking a newsagent or corner shop, it encourages people to get in their car and drive.

To have all shops and facilities close together, at the moment it is spread out too far which stops the elderly getting around.

More shops and banks in Clay Cross.

More shops I actually want to go in.

#### Cut back overhanging hedges / shrubbery from pavements / footpaths.

Cut back bushes for more access.

More maintenance on hedges, verges etc on country roads to make walking easier.

Some paths need foliage especially nettles, chopping back for safe access.

Cut the bushes for more visibility and safety on path from Bus Station towards Tesco.

Hedges cut so you can walk on all paths.

Cut back all the trees and hedges and jaggy nettles that hang over half the path on Holmgate Road.

## Improve safety / reduce anti-social behaviour.

More action taken to ward off anti-social behaviour and litter.

Security cameras to make folk feel more protected whilst out.

Re introduction of CCTV.

Better street lights for Marx court and the jitty behind Tesco, it is pitch black and common places for antisocial behaviour.

Greater police presence.

# <u>Appendix 3 - Do you have any further comments (Community engagement & connectivity comments)</u>

#### Positive comments

Very friendly place with lots happening for the community.

Have found the events at Clay Cross social centre to be a good way of connecting with the community and our local councillors.

I regularly use local businesses and use local parks. I do not know many in the neighbourhood as I was not brought up here, but I have some good friends in the area now.

Very much, I was born in Clay Cross and even though I live here, I am very much a Clay Cross person.

I teach in adult education, which is a massive service to folk, especially the cookery I run.

Social centre brilliant for community spirit.

I work in retail in the heart of cross and I volunteer at two youth groups, so I feel really ingrained into the place I have lived all my life.

#### General comments

I do use Clay Cross for shopping, eating drinking etc but because I live on the new St Modwen estate. I cannot say I feel connected to Clay Cross as we are out of the way.

I think there should be dedicated meetings for local businesses to be invited and made aware of things before they happen. Possibly having a community group information sharing evenings which is accessible to all.

I work in local government, so I deal with members of the public/Clay Cross community on a daily basis.

I used to be involved in adult learning in Clay Cross. There does not seem to be any advertised since Covid, certainly would be interested in tech basics.

I am new to the area and finding my way around the area. More information would be useful.

Not everybody is outgoing, so you have to make gestures to achieve sociability. It would be helpful if a nudge could be extended to lonely older people to be more of a part of the community.

#### Negative comments

Insufficient time given to advertising activities. Very few written posters. Not everyone is connected to media networking.

Not enough information about the things happening in Clay Cross.

Most activities are for old people or kids, nothing for middle aged except sport.

As I have to drive everywhere I am not being connected or given the chance to interact with my community.

No cohesion between long standing resident's vs new residents.

#### Do you have any further comments (Other additional comments)

Improve / increase maintenance of pavements / footpaths.

I am a resident of Danesmoor and the pathways up to Clay Cross centre are appalling. There need to be a specific route, well signed and pathways that are safer.

Ensure that sidewalks are of good quality and safe, repair damaged pavement, and increase the width of sidewalks to facilitate pedestrian access.

On Market St outside Ladbroke's the pavement needs sorting out. Several posts plus bus stop and people spread across path waiting for bus. There is a patch of ground where pebbles were sunk into ground by the side of what was grass but it is worn and sunk. Only able-bodied could walk across that.

#### Reduce pavement / footpath obstacles (vehicles)

Within Eyre Street and Market Street there are always people parking on double yellow lines, this causes traffic hazards to pedestrians who have to walk around them/in between them.

It is getting ridiculous the amount of disabled badge holders that abandon their cars just because they have a badge, they do not park safely. Pedestrians struggle to navigate between them.

Stop e-scooters on pavements and lack of police stopping people, they are dangerous.

#### Reduce speed limits / increase speed restrictions and enforcements.

Speed restrictions on Holmgate wound be extremely beneficial.

More speed limits signs needed (repeaters), many road signs are filthy and cannot be seen properly. Consider speed bumps on approach to roundabouts - speeding is an issue there.

Need speed cameras on High Street for night drivers.

#### Improve variety of shops / services in the town centre

Something needs to be done to encourage new residents to spend money in the town.

Having a more diverse range of shops would help.

Please stop spreading the town centre out, mistakes were made in the past and I fear the same mistakes are being made. Why do we need so many hairdressers, barbers, and bookmakers?

Shop frontages and the general area need cleaning up. There are too many vape shops, take aways, charity shops, nail bars and gambling shops. There is nothing to attract people into the area, it looks grubby, unkempt and lacking in pride from the locals and the council.

#### Free car parking

Continue to keep parking free, this is a big draw to the town.

Please do not start charging to use the car parks in Clay Cross as this is a must have for us.

Clay Cross does not have a discernible centre or hub yet, but it will need plenty of free or cheap car parking if you want people to shop or come into the centre from anything other than locals.