



Derbyshire Constabulary



# NORTH EAST DERBYSHIRE CITIZENS' PANEL - DEC 2008

Please return your completed questionnaire by Monday 15th December 2008

## INSTRUCTIONS

Each survey form is scanned electronically so it is important to complete your form in the following way:-

Write clearly using BLOCK CAPITALS like this **J O E B L O G G S**

Use black or blue pen not pencil. Use a cross and please keep the mark in the box

like this  not like this

Ensure your comments are written inside the boxes provided, text outside the boxes will not be picked up when the forms are scanned,

like this  not like this

If you make a mistake, just cross it out and mark the right box like this

If the question or page is not applicable, please leave it BLANK unless a 'non-applicable'

option is provided like this  not like these

Please mark one box only for each question unless otherwise stated.

We will treat all information that you give in the strictest confidence. Your identity will never be revealed, or passed to another agency outside the partnership.

**The North East Derbyshire Citizens Panel is a joint initiative between North East Derbyshire District Council, Derbyshire County Council & Derbyshire Constabulary**

## PARTICIPATION IN SWIMMING

North East Derbyshire District Council provides facilities for public swimming at three locations in the district. We are currently developing the first Swim Strategy for North East Derbyshire and would like your views on the Public Swimming Service to help us do this. The swim strategy will be an action oriented document, focusing on four main areas: public swimming; education, Learn to Swim Programme and swimming clubs. The overall aim of the strategy will be to aid continuous improvement of the service, promote health and well being in our district, to promote excellence and to give value for money.

### Q1. Have you been swimming in a local swimming pool in the last three months?

(Please [**X**] one box only)

Yes

No

### Q2. If you answered yes to the previous question, which pool do you normally swim at? If you swim at more than one pool, x the one where you swim most of the time.

(Please [**X**] one box only)

Dronfield Sports Centre

Hotel Pool

Sharley Park Leisure Centre, Clay Cross

Private Pool

Eckington Swimming Pool

School College or university

Health Club

Other

### Q3. Generally, when you visit this pool, do you feel safe?

(Please [**X**] one option on each rown only )

	Yes	No	Not applicable
In the car pak	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In the changing rooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In the pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In other parts of the building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q4. At which times of the day or evening would you prefer to swim at your local pool?***(Please [X] as many as apply )*

	Weekday	Saturday	Sunday
Very early in the morning (5.30 - 7.00)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early in the morning (7.00 - 8.30)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Morning (8.30 - 11.30)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lunchtime (11.30-1.00)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early afternoon (1.00-3.00)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Late afternoon (3.00 - 4.30)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early Evening (4.30- 6.00)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evening (6.00-9.00)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Late Evening (9.00 - 10.30)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q5. Why do you like to go swimming?***(Please [X] all that apply )*

Just enjoy it	<input type="checkbox"/>	To train or take part in a competition	<input type="checkbox"/>
To keep fit (not just to lose weight)	<input type="checkbox"/>	To help with my illness, injury, disability	<input type="checkbox"/>
To meet with friends	<input type="checkbox"/>	As a holiday activity	<input type="checkbox"/>
To take children	<input type="checkbox"/>	To improve my health	<input type="checkbox"/>
To lose weight	<input type="checkbox"/>	Other	<input type="checkbox"/>
To improve my performance	<input type="checkbox"/>	Don't swim	<input type="checkbox"/>

**Q6. If you have not been swimming in a local pool in the last three months, please tell us the main reasons why? (Please [X] all that apply )**

Can't swim	<input type="checkbox"/>	No one to go with	<input type="checkbox"/>
Wouldn't enjoy it	<input type="checkbox"/>	Style of pool i.e plain rectangle	<input type="checkbox"/>
Health isn't good enough	<input type="checkbox"/>	It costs too much	<input type="checkbox"/>
Not really interested	<input type="checkbox"/>	Opening times aren't convenient	<input type="checkbox"/>
It's difficult to find the time	<input type="checkbox"/>	I exercise enough already	<input type="checkbox"/>
I am too old	<input type="checkbox"/>	I'm too unfit	<input type="checkbox"/>
No transport	<input type="checkbox"/>	Facilities are out of date	<input type="checkbox"/>
Car parking is not convenient	<input type="checkbox"/>	Pool gets too busy	<input type="checkbox"/>
I have concerns about safety or security	<input type="checkbox"/>	I'm too lazy	<input type="checkbox"/>
Location isn't convenient	<input type="checkbox"/>	Other	<input type="checkbox"/>

**Q7. What, if anything, would encourage you to use the Council's swimming pools or to swim more often. ?** (Please [**X**] all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Nothing, I don't like swimmig                                | <input type="checkbox"/> Cheaper admission prices                   |
| <input type="checkbox"/> Nothing, I Can't swim  | <input type="checkbox"/> If I had someone to go with                |
| <input type="checkbox"/> If I had better health                                       | <input type="checkbox"/> Updated facilities                         |
| <input type="checkbox"/> If the pool was less busy                                    | <input type="checkbox"/> Improved Public transport                  |
| <input type="checkbox"/> If I had more free time                                      | <input type="checkbox"/> A warmer welcome/friendlier staff          |
| <input type="checkbox"/> Improved parking facilities                                  | <input type="checkbox"/> Help with childcare or creche facilities   |
| <input type="checkbox"/> Improved security  | <input type="checkbox"/> Adult only sessions                        |
| <input type="checkbox"/> Safer neighbourhood  | <input type="checkbox"/> Better information about what is available |
| <input type="checkbox"/> Better facilities eg cafe, changing rooms                    | <input type="checkbox"/> Swimming Lessons for adults                |
| <input type="checkbox"/> Longer opening hours   | <input type="checkbox"/> Other                                      |
| <input type="checkbox"/> If I had more energy / motivation                            |   |
| <input type="checkbox"/> Support for my specific health needs eg injury or disability |   |

**Q8. If swimming at Council run pools was free for those age 60 or over, would you or members of your family swim more often** (Please [**X**] all that apply)

- |                                      |  |
|--------------------------------------|--|
| <input type="checkbox"/> Yes I would | <input type="checkbox"/> Yes, family members would |
| <input type="checkbox"/> No          | <input type="checkbox"/> Don't know                |

**Q9. If swimming at Council run pools was free for those aged 16 or under, would you or members of your family swim more often** (Please [**X**] all that apply)

- |                                      |  |
|--------------------------------------|--|
| <input type="checkbox"/> Yes I would | <input type="checkbox"/> Yes, family members would |
| <input type="checkbox"/> No          | <input type="checkbox"/> Don't know                |

**Q10. Are you aware of the following activities held at the local pools in North East Derbyshire** (Please [**X**] one option on each row only)

	Yes	No
Aquacise	<input type="checkbox"/>	<input type="checkbox"/>
Aqua natal	<input type="checkbox"/>	<input type="checkbox"/>
Aqua fun for children	<input type="checkbox"/>	<input type="checkbox"/>
Parent and baby swimming	<input type="checkbox"/>	<input type="checkbox"/>
Lane Swimming	<input type="checkbox"/>	<input type="checkbox"/>
Swim Fit	<input type="checkbox"/>	<input type="checkbox"/>
Learn to swim programme for children	<input type="checkbox"/>	<input type="checkbox"/>
Learn to swim programme for adults	<input type="checkbox"/>	<input type="checkbox"/>

**Q11. The Council reviews the fees for leisure facilities every year. Currently the cost for an adult to swim is £2.70. In your view is the cost of adult swimming in North East Derbyshire facilities...?**

(Please [**X**] **one** box only)

- |   |   |
|---|---|
| <input type="checkbox"/> Too expensive so that it prevents me attending   | <input type="checkbox"/> In line with other providers |
| <input type="checkbox"/> Expensive but worth it for the benefits it gives | <input type="checkbox"/> None of these                |
| <input type="checkbox"/> Good value for money                             | <input type="checkbox"/> Don't know                   |

**Q12. Currently the cost to swim for a child or young person under the age of 16 is £1.65. In your view is the cost of junior swimming in North East Derbyshire facilities.....?**

(Please [**X**] **one** box only)

- |   |   |
|---|---|
| <input type="checkbox"/> Too expensive so that it prevents me attending   | <input type="checkbox"/> In line with other providers |
| <input type="checkbox"/> Expensive but worth it for the benefits it gives | <input type="checkbox"/> Good value for money         |
| <input type="checkbox"/> Don't know                                       | <input type="checkbox"/> None of these                |

## INFORMATION ABOUT YOUR COUNCIL AND IT'S SERVICES

**Q13. What local media do you currently use?** (Please [**X**] **all** that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> The Council's magazine/ "the NEWS"                                   | <input type="checkbox"/> Derbyshire Times             |
| <input type="checkbox"/> Local free magazines (e.g. Reflections)                              | <input type="checkbox"/> Local free newspapers        |
| <input type="checkbox"/> Local commercial radio (e.g. Peak 107)                               | <input type="checkbox"/> Village or Parish newsletter |
| <input type="checkbox"/> The Internet   | <input type="checkbox"/> Council website              |
| <input type="checkbox"/> BBC Local Radio (e.g. Radio Sheffield / Radio Derby)                 | <input type="checkbox"/> None of these                |
| <input type="checkbox"/> Daily local paid-for newspaper (e.g. Sheffield Star, Yorkshire Post) |   |
| <input type="checkbox"/> Local TV (e.g. Look North, Calendar, Central or BBC East Midlands)   |   |

**Q14a. How do you usually find out about North East Derbyshire District Council and the decisions it makes?** *(Please [X] all that apply)*

**Q14b. How would you prefer to find out about the Council and the decisions it makes?** *(Please [X] all that apply)*

	Q50a	Q50b
The Council's magazine/ "the NEWS"	<input type="checkbox"/>	<input type="checkbox"/>
Derbyshire Times	<input type="checkbox"/>	<input type="checkbox"/>
Local free newspapers	<input type="checkbox"/>	<input type="checkbox"/>
Local free magazines (e.g. Reflections)	<input type="checkbox"/>	<input type="checkbox"/>
Daily local paid-for newspaper (e.g. Sheffield Star)	<input type="checkbox"/>	<input type="checkbox"/>
Village or Parish newsletter	<input type="checkbox"/>	<input type="checkbox"/>
Local commercial radio (e.g. Peak 107)	<input type="checkbox"/>	<input type="checkbox"/>
BBC Local Radio (e.g. Radio Sheffield)	<input type="checkbox"/>	<input type="checkbox"/>
Local TV (e.g. Look North, Calendar)	<input type="checkbox"/>	<input type="checkbox"/>
Council website	<input type="checkbox"/>	<input type="checkbox"/>
The Internet	<input type="checkbox"/>	<input type="checkbox"/>
Local Councillor	<input type="checkbox"/>	<input type="checkbox"/>
Word of mouth (e.g. family or friends)	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>
Posters	<input type="checkbox"/>	<input type="checkbox"/>
Leaflets	<input type="checkbox"/>	<input type="checkbox"/>
Tourist Information Centres	<input type="checkbox"/>	<input type="checkbox"/>
None of the above	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>
Other (please [X] and write in)	<input type="checkbox"/>	<input type="checkbox"/>

## THE COUNCIL'S MAGAZINE FOR RESIDENTS "THE NEWS"

North East Derbyshire District Council produces a regular magazine for residents called "the NEWS", which is delivered to all homes in the district 4 times each year. We would like to know your views of the magazine. This information will be used to make improvements to the publication.

**Q15. Do you receive a copy of "the NEWS"?** (Please [**X**] one box only)

Yes     No     Don't know

**Q16. How much of each issue of "the NEWS" do you generally read?** (Please [**X**] one box only)

All of it     Very little     None of it  
 Some of it     just flick through     Do not receive a copy

**Q17. How would you rate "the NEWS" on the following aspects?** (Please [**X**] one box per row)

	Very good	Fairly good	Neither	Fairly poor	Very poor	Don't know
Easy to read	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attractiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relevant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Informative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colourful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interesting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Keeps me up to date	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well laid out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q18. Overall, how would you rate "the NEWS"?** (Please [**X**] one box only)

Very good    Fairly good    Neither    Fairly poor    Very poor    Don't know  
                   

**Q19. In terms of the content of "the NEWS", would you like to see more or less of the following?** (Please [**X**] one box per row)

	More	Less	About right	Don't know
Community news	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In-depth features on Council services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New Council services on offer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walks in the local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q20. Continued**

	More	Less	About right	Don't know
Arts and culture in the area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities involving young people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities involving Councillors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Short articles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Features on local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opening times of offices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reader quizzes and competitions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information on other public sector services e.g. Police, Health Service etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Events that the Council organises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Providing links to community groups	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Providing contact details for Council services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**THANK YOU FOR COMPLETING YOUR SURVEY**

**PLEASE RETURN YOUR COMPLETED SURVEY TO US BY  
MONDAY 15TH DECEMBER IN THE FREEPOST ENVELOPE  
PROVIDED**