



Derbyshire Constabulary



NORTH EAST DERBYSHIRE CITIZENS PANEL FEBRUARY 2008

Please return your completed questionnaire by Monday 17th March 2008.

INSTRUCTIONS

Each survey form is scanned electronically so it is important to complete your form in the following way:-

Write clearly using BLOCK CAPITALS like this **J O E B L O G G S**

Use black or blue pen not pencil. Use a cross and please keep the mark in the box

like this not like this

Ensure your comments are written inside the boxes provided, text outside the boxes will not be picked up when the forms are scanned,

like this not like this

If you make a mistake, just cross it out and mark the right box like this

If the question or page is not applicable, please leave it BLANK unless a 'non-applicable'

option is provided like this not like these

Please mark one box only for each question unless otherwise stated.

We will treat all information that you give in the strictest confidence. Your identity will never be revealed, or passed to another agency outside the partnership.

The North East Derbyshire Citizens Panel is a joint initiative between North East Derbyshire District Council, Derbyshire County Council & Derbyshire Constabulary

COMMUNITY SAFETY PARTNERSHIPS

Community Safety Partnerships have been established across Derbyshire on district council areas. These partnerships involve the County Council and district councils, the Police, Primary Care Trusts, Fire Service, Drug and Alcohol Action Teams, Youth Offending Services, Probation Service, and the business and voluntary sectors. Each partnership sets local objectives to reduce crime and disorder and to do this they need to audit local crime rates and consult with the public to gather local views on community safety issues.

The results from the following questions will be used with data from partner agencies to monitor how residents in Derbyshire feel about crime and disorder.

Throughout this questionnaire a neighbourhood is defined as the roads, streets or blocks around your home.

COMMUNITY SAFETY

Q1. How safe do you feel in the following situations?

(Please **X one** box on **each** row)

| | Very Safe | Fairly Safe | Neither Safe nor Unsafe | Fairly Unsafe | Very Unsafe | No opinion/ Don't Know |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| a) When outside in your neighbourhood during the day | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) When outside in your neighbourhood at night time | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) When you are alone in your own home at night time | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) When travelling alone on public transport | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q2. How confident are you that the Criminal Justice System is effective in bringing offenders to justice?

(Please **X one** box only)

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Very confident | Fairly confident | Not very confident | Not at all confident | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q3. How worried are you about crime in your local area?

(Please **X one** box only)

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|---|
| Very worried | Fairly worried | Not very worried | Not at all worried | (If 'Not at all worried' please go to Q5) |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |

Q4. If you are worried about crime in your local area how much does this impact on your quality of life?

(Please **X one** box only)

| | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|
| A lot | A little | Not at all | Not worried about crime |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q5. How worried are you about ...*(Please **X one** box on **each** row)*

| | Very worried | Fairly worried | Not very worried | Not at all worried | Not applicable |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| ...having your home broken into and something stolen? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...having your car stolen? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...having things stolen from your car? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...being mugged and robbed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...being raped? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...being physically attacked by strangers? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...being subject to a physical attack because of your skin colour, ethnic origin or religion? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q6. How well informed do you feel about what is being done to tackle anti-social behaviour in your local area?*(Please **X one** box only)*

| Very well informed | Fairly well informed | Not very well informed | Not well informed at all | Don't know |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q7. Thinking about your local area, how much of a problem do you think are...*(Please **X one** box on **each** row)*

| | A very big problem | A fairly big problem | Not a very big problem | Not a problem at all | Don't know |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| ...parents not taking responsibility for the behaviour of their children | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...people not treating other people with respect and consideration | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...abandoned or burnt out cars | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...vandalism or graffiti and other property damage | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...groups of teenagers hanging around | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...people using or dealing drugs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...noisy neighbours or loud parties | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...rubbish or litter lying around | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...people being drunk or rowdy in public places | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ...people being verbally abused | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q8. How often do you think these incidents happen in the streets around your home?*(Please **X one** box on **each** row)*

| | Very often | Quite often | Not very often | Hardly ever | I don't know |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Burglary in the home | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Robberies in the street | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cars stolen | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cars broken into | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bicycles stolen | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Abandoned or burnt out cars | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other arson | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Vandalism or graffiti and other property damage | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Groups of teenagers hanging around | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bullying | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People being attacked/harassed because of their skin colour, ethnic origin or religion | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People being attacked/harassed because of their age | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People being attacked/harassed because of their gender | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People being attacked/harassed because they are disabled | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People being attacked/harassed because of their sexuality | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Domestic abuse | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Verbal abuse | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People using or dealing drugs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Prostitution | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Noisy neighbours or loud parties | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People sleeping rough on the streets | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rubbish or litter lying around | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| People being drunk or rowdy in public places | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

DRUG & ALCOHOL ACTION TEAM

Q9. How easy would you find it to contact or refer someone else for advice, to any of the following drug and/or alcohol treatment support services?

(Please X **one** box on **each** row)

| | I know how to contact | I could find a contact | I have no idea how to contact | I don't know of their existence |
|--|--------------------------|--------------------------|-------------------------------|---------------------------------|
| Young peoples' treatment services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Adult treatment services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Parent/carer support groups | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Alcohol treatment services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| National drugs helpline facilities (FRANK) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q10. Are you aware of any drug dealing in your local area? (Please X **one** box only)

Yes No (If 'No' please go to Question 12)

Q11. How much of a problem is drug dealing in your local area? (Please X **one** box only)

| A very big problem | A fairly big problem | Not a very big problem | Not a problem at all | Don't know |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q12. Are you aware of any drug taking in your local area? (Please X **one** box only)

Yes No (If 'No' please go to Question 14)

Q13. How much of a problem is drug taking in your local area? (Please X **one** box only)

| A very big problem | A fairly big problem | Not a very big problem | Not a problem at all | Don't know |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q14. Are you aware of people drinking excessive amounts of alcohol in public in your local area? (Please X **one** box only)

Yes No (If 'No' please go to Question 16)

Q15. How much of a problem does people drinking excessive amounts of alcohol in public cause in your local area? (Please X **one** box only)

| A very big problem | A fairly big problem | Not a very big problem | Not a problem at all | Don't know |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q16. So far as you know, how easy is it to obtain these drugs in the area where you live?*(Please X in one box on each row)*

| | Very easy | Fairly easy | Fairly difficult | Very difficult | Impossible | Don't know |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Amphetamines - speed, whiz, uppers, 'billy' | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cannabis, marijuana, grass, hash, ganja, blow, draw, skunk, weed | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cocaine - coke, 'charlie', snow | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Crack - rock or stones | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ecstasy - 'E' or pills | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Heroin - smack, 'H', brown, skag | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| LSD - acid or tabs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Magic mushrooms | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Methadone or Physeptone | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Semeron | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Tranquillisers - Temazepam, Temazos, Valium | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Amyl nitrate - poppers, liquid gold | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Anabolic steroids | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| GHB, GBH, or other 'date rape', drug | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Methamphetamine | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

QUALITY OF LIFE

The quality of life questions help 'paint a picture' of the quality of life in a local area, where your neighbourhood is defined as the roads, streets or blocks around your home. The answers you give will help us plan how we can improve the facilities and services we currently offer, and will be used countywide by the Local Strategic Partnerships.

Q17. How satisfied or dissatisfied are you with your neighbourhood as a place to live?*(Please X one box only)*

Very satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Fairly dissatisfied

Very dissatisfied

Q18. On the whole, do you think that over the past TWO years your neighbourhood has got better or worse as a place to live? *(Please **X one** box only)*

Better

Worse

Stayed the
sameHave lived here
less than 2 years

Q19. Do you think that over the past THREE years the following have got better or worse in your neighbourhood? *(Please **X one** box on each row)*

Better

Worse

Stayed the
sameHave lived here
less than 3 years

Activities for teenagers

Cultural facilities (e.g. cinemas, museums)

Facilities for young children

Sport and leisure facilities

Parks and open spaces

Q20. To what extent do you agree or disagree that you can influence decisions affecting your local area? *(Please **X one** box only)*

Definitely
agreeTend to
agreeNeither agree
nor disagree

Disagree

Strongly
Disagree

**Q21. To what extent do you agree or disagree with the following statement:
"By working together, people in my neighbourhood can influence decisions that affect the neighbourhood"** *(Please **X one** box only)*

Definitely
agreeTend to
agreeNeither agree
nor disagree

Disagree

Strongly
Disagree

Q22. To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together? *(Please **X one** box only)*

Definitely
agreeTend to
agreeNeither agree
nor disagree

Disagree

Strongly
Disagree

Q23. In the last 12 months have YOU DONE any of the things on the list below unpaid for someone who is A RELATIVE or who is NOT A RELATIVE?

*(Please **X** all that apply)*

| | You have done for someone who is a relative | You have done for someone who is not a relative |
|--|--|--|
| Keeping in touch with someone who has difficulty getting out & about | <input type="checkbox"/> | <input type="checkbox"/> |
| Doing shopping, collecting a pension or paying bills for someone | <input type="checkbox"/> | <input type="checkbox"/> |
| Cooking, cleaning, laundry, gardening or other routine household jobs | <input type="checkbox"/> | <input type="checkbox"/> |
| Decorating or doing any kind of home or car repairs for someone | <input type="checkbox"/> | <input type="checkbox"/> |
| Babysitting or caring for children | <input type="checkbox"/> | <input type="checkbox"/> |
| Sitting with or providing personal care (e.g. washing or dressing for someone who is sick or frail) | <input type="checkbox"/> | <input type="checkbox"/> |
| Looking after a property or pet for someone who is away | <input type="checkbox"/> | <input type="checkbox"/> |
| Giving advice to someone | <input type="checkbox"/> | <input type="checkbox"/> |
| Writing letters or filling in forms for someone | <input type="checkbox"/> | <input type="checkbox"/> |
| Representing someone (e.g. talking to a council official) | <input type="checkbox"/> | <input type="checkbox"/> |
| Transporting or escorting someone (e.g. to a hospital on an outing or a school run) | <input type="checkbox"/> | <input type="checkbox"/> |

Anything else you have done for someone who is a **relative**

Anything else you have done for someone who is **not a relative**

Q24. In the last 12 months have YOU RECEIVED any of these things unpaid from someone who is NOT A RELATIVE? *(Please X all that apply)*

- Someone has kept in touch with you if you have difficulty getting out and about
- Someone has done your shopping, collected your pension or paid a bill for you
- Someone has done cooking, cleaning, laundry, gardening or other routine household jobs
- Someone has done decorating or any kind of home or car repairs for you
- Someone has babysat or cared for your children
- Someone has sat with you or provided you with personal care (e.g. washing or dressing) if you are sick or frail
- Someone has looked after a property or pet for you when you were away
- Someone has given you advice
- Someone has written letters or filled in forms for you
- Someone has represented you (e.g. talked to a council official)
- Someone has transported or escorted you (e.g. to a hospital, on an outing or a school run)
- Anything else (Please X and specify below)

Q25. In the past 3 years have you had any responsibilities in any of the following organisations, such as being a committee member, raising funds, organising events or doing administrative or clerical work? (this does not include just attending meetings) *(Please X all that apply)*

- Parent / teacher organisations
- School associations
- Religious organisations such as churches, mosques or temples
- Residents' or tenants' associations
- Neighbourhood watch
- Groups for the elderly
- Youth groups
- Environmental groups
- Political parties
- Trade Unions (including students' union)
- Social clubs / working mens club
- Sports clubs
- Women's Institute Townswomen's or Townsman's Guild
- Charity work (such as working in a shop or collecting donations)
- None of these
- Don't know
- Other (Please X and specify below)

COUNCIL SERVICES

North East Derbyshire District Council provides or directly supports cultural and recreational activities and venues in the area. We would like your views on the way these services are provided.

Q26. Please indicate how satisfied or dissatisfied you are with each of the following services provided or supported by North East Derbyshire District Council. Please answer this question whether you use these services or not
(Please X one box per row)

| | Very Satisfied | Fairly Satisfied | Neither | Fairly Dissatisfied | Very Dissatisfied |
|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Sports and Leisure | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Libraries | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Theatres and concert halls | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Parks and open spaces | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Children and youth play provision | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q27. For each of the following services provided by North East Derbyshire District Council, do you think the service has got better or worse over the last three years, or has it stayed the same. *(Please X one box per row)*

| | Better | Worse | Stayed the same | Have lived here less than 3 years |
|--|--------------------------|--------------------------|--------------------------|-----------------------------------|
| Keeping public land clear of litter and refuse | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Collection of household waste | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Libraries | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Theatres / concert halls | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Children and youth play provision | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q28. Thinking now just of the parks and open spaces provided by North East Derbyshire District Council, if you have said in the questions above you are dissatisfied or they have got worse in the last 3 years, please tell us why you say this?
(Please write in CAPITALS)

Q29. In which area are the particular parks or open spaces that you are dissatisfied with?

- | | | |
|---|--|---------------------------------------|
| <input type="checkbox"/> Ashover | <input type="checkbox"/> Barlow | <input type="checkbox"/> Brackenfield |
| <input type="checkbox"/> Brampton | <input type="checkbox"/> Calow | <input type="checkbox"/> Clay Cross |
| <input type="checkbox"/> Dronfield | <input type="checkbox"/> Eckington | <input type="checkbox"/> Holmesfield |
| <input type="checkbox"/> Grassmoor, Hasland and Winsick | <input type="checkbox"/> Holmewood and Heath | <input type="checkbox"/> Killamarsh |
| <input type="checkbox"/> Holymoorside and Walton | <input type="checkbox"/> Morton | <input type="checkbox"/> Pilsley |
| <input type="checkbox"/> North Wingfield | <input type="checkbox"/> Shirland and Higham | <input type="checkbox"/> Stretton |
| <input type="checkbox"/> Sutton-cum-Duckmanton | <input type="checkbox"/> Temple Normanton | <input type="checkbox"/> Tupton |
| <input type="checkbox"/> Unstone | <input type="checkbox"/> Wessington | <input type="checkbox"/> Wingerworth |
| <input type="checkbox"/> Other (Please X and write in) | | |

LOCAL AUTHORITY PERFORMANCE

Q30. Taking everything into account, how satisfied or dissatisfied are you with the way the authority runs things?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Very Satisfied | Fairly Satisfied | Neither | Fairly Dissatisfied | Very Dissatisfied |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q31. Here are some things that other people have said about their Council. To what extent do you think that these statements apply to North East Derbyshire District Council?

(please X one box on each row)

| My Council ... | A great deal | To some extent | Not very much | Not at all | Don't know |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| is making the local area a better place to live | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| is working to make the area safer | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| is working to make the area cleaner and greener | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| is efficient and well run | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| provides good value for money | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| is trustworthy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| is remote and impersonal | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| promotes the interests of local residents | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| acts on the concerns of local residents | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| treats all types of people fairly | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q32. Thinking about information on how the Council raises and spends its money which would help you decide whether it is providing good value for money, would you like more, or less information on this topic? *(please X one box only)*

- | | | | |
|--------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| More information | Less information | About right | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> (Go to Q34) | <input type="checkbox"/> (Go to Q34) | <input type="checkbox"/> (Go to Q34) |

Q33. If you would like more information, please tell us in which format you would prefer it to be delivered?

- An article in the Council's magazine, "the NEWS" Exhibition
- Leaflet Council's website Local free newspaper
- Local paid-for newspaper

SCRUTINY

Overview and Scrutiny is an important role carried out by Councillors on behalf of the residents of North East Derbyshire. It helps to inform the Council's decision making and policy development, and identify improvements in public services.

Scrutiny Committees at North East Derbyshire have in the past helped to identify improvements in things that the Council does, such as homes adaptations and partnership working. Councillors, with council officers, have identified a number of important issues for review over the next 12 months but we want your input to prioritise them.

Q34. We would be grateful if you could let us know of those topics listed below, which are the THREE most important to you? (Please X THREE boxes only)

- Creating jobs and developing skills to boost the local economy
- Climate Change
- Young people and alcohol misuse
- Access to dentists
- Supporting unpaid carers
- Access to rural / community transport and discretionary fares
- The future provision of leisure and cultural services
- How well the Council works with local communities to improve services
- Damage and theft of vehicles
- Achieving the 'Decent Homes' standard

MUSEUMS AND HERITAGE

Q35. Have you visited the museum in Chesterfield in the last 12 months?

(Please X one box only) Yes No Can't remember

Q36. Are you interested in local history? (Please X one box only)

Yes, a little A little No, not at all

Q37. Do you think museums make a difference to the quality of... (Please X one box per row)

- A** your life? Yes No
- B** of the lives of friends or family? Yes No
- C** of people in general? Yes No

**Q38. Which FOUR services do you think it is most important for the museum to offer?
Please answer even if you don't usually visit the museum**

(Please **X** FOUR boxes only)

- | | |
|--|--|
| <input type="checkbox"/> Regularly changing special exhibitions | <input type="checkbox"/> Special family events |
| <input type="checkbox"/> Educational services for schools | <input type="checkbox"/> Information and advice |
| <input type="checkbox"/> Exhibitions and events in the local community | <input type="checkbox"/> A website |
| <input type="checkbox"/> Help and support for local heritage groups | <input type="checkbox"/> Other (Please write in below) |

Q39. How would you prefer to find out more about your local heritage?

(Please **X** all those which apply)

- | | |
|---|---|
| <input type="checkbox"/> Permanent displays in a public building | <input type="checkbox"/> Town or village 'trails' |
| <input type="checkbox"/> A programme of special exhibitions and events in the community | <input type="checkbox"/> Local history group |
| <input type="checkbox"/> Outdoor information panels (e.g. outside an historic building) | <input type="checkbox"/> Local library |
| <input type="checkbox"/> Publications (e.g. newsletters, leaflets or books) | <input type="checkbox"/> A website |
| <input type="checkbox"/> DVD / Video presentations | <input type="checkbox"/> Not Interested |
| <input type="checkbox"/> Other (Please X and write in) | <input type="checkbox"/> Don't know |

Q40. Do you think it is important to preserve heritage sites, artefacts and people's memories?

(Please **X** one box only)

- Definitely Probably Often Sometimes Not at all Don't know

Q41. Should the Council do ... to look matter the District's heritage? (Please **X** one box only)

- A lot more A bit more About the same A bit less A lot less Don't know

FAIRTRADE

North East Derbyshire is applying to become a Fairtrade Area. The Fairtrade Mark is an independent label which appears on products. This mark guarantees that producers in developing countries receive a fair price for their goods.

To become a Fairtrade area, the Council must commit to the principles of Fairtrade and serve Fairtrade tea and coffee at its meetings. There must also be shops, cafes, workplaces and community organisations selling or serving Fairtrade products across North East Derbyshire and the Council must raise awareness of Fairtrade.

Q42. Before today, had you heard of Fairtrade goods?

(Please **X** one box only) Yes No Don't know

Q43. Do you buy Fairtrade goods? *(Please X one box only)*

Yes, whenever I can

Yes, now and then

No, but members of my family do

No

Q44. If Fairtrade goods were available at similar prices to non-Fairtrade goods, would you buy them? *(Please X one box only)*

Yes, definitely

Yes, probably

Probably not

Definitely not

Q45. Would you be willing to pay a little more for something if you knew that the person making or growing it was guaranteed a fair price? *(Please X one box only)*

Yes, definitely

Yes, probably

Probably not

Definitely not

Q46. Do you think that North East Derbyshire should try to become a Fairtrade area?
(Please X one box only)

Yes, definitely

Yes, probably

Probably not

Definitely not

THANK YOU FOR COMPLETING YOUR SURVEY

**PLEASE RETURN YOUR COMPLETED SURVEY TO US BY
MONDAY 17th MARCH 2008 IN THE FREEPOST ENVELOPE
PROVIDED**