

IN THIS MONTH'S
SURVEY:

- Participation in swimming
- Pest Control
- Getting Involved
- Recycling
- Spending priorities

DON'T FORGET TO
RETURN YOUR
QUESTIONNAIRE
BY:

FRIDAY 30TH
OCTOBER.

IN THIS
NEWSLETTER

What we have done
with your views:

- Swimming
- Communication from the council
- Clay Cross Re-generation

Have your say on:

- Sports and leisure centres
- Street Scene Strategy
- Derbyshire Fire and Rescue Service

NEWS AND UPDATES:
The Place Survey

Derbyshire Police
Service's Have Your
Say events

Choice Based Lettings

Viewpoint North East

OCTOBER 2009

Feedback: The Council's Magazine

'The NEWS' is North East Derbyshire District Council's community magazine, distributed four times a year to local residents. We want to make sure that the magazine meets people's information needs, and so each year we use the Citizens' Panel to give us important feedback about the look and feel of the publication, and the types of stories included.

The latest feedback shows that 93% of respondents recall receiving 'The NEWS' and 79% rate the publication as good. For over 80% of people, it is the main way they find out about the council and about how they can get involved in local decision-making.

Citizens' Panel feedback over the past five years has helped us adapt the magazine to people's needs. For example, it has been completely re-designed to make it more attractive and easy to read, and we have expanded the content to include news not just about the Council, but about local youth and community groups.

If you would like more information about 'The NEWS' or have problems receiving your copy of the magazine, please contact
chris.taylor@ne-derbyshire.gov.uk



Feedback: Swimming

In an earlier Citizens' Panel questionnaire, we asked you about your views on swimming.

Among other aspects, the survey gathered information on whether the current cost of swimming sessions was thought to represent good value and whether more people aged 16 and under or over 60 would swim if the sessions were free.

While you generally thought that the current cost of adult and child swimming sessions were good value, there was clear interest in the potential of a free swim scheme.

Since the survey took place, North East Derbyshire District Council has decided to join a national NHS initiative that encourages us all to be more active and healthy and to offer free swimming for anyone aged 16 and under, or 60 and over, in our pools.

The **Swim4Life** scheme will run initially until 31 March 2011 (or for those who are 16 and under now, until their 17th birthday).

If you, or someone in your family, falls into these age categories just fill in a

short form and get swimming! Forms are available at the leisure centres, council offices, libraries, GP surgeries, schools or on-line at the North East Derbyshire District Council website.

You will be able to use your swim4Life card at any council run pool in Derbyshire.

For more information and an application form visit our website on:

www.ne-derbyshire.gov.uk/leisure-culture/leisure/swimming



Feedback: Clay Cross Regeneration

Throughout the summer, North East Derbyshire District Council has been consulting with Clay Cross residents and businesses to allow them to give their views on the regeneration of their town. A newsletter and questionnaire was posted to every business and household in Clay cross and a week of consultation events was held in the town.

The proposals are based around four action areas, including the town centre, the civic and amenity centre, Bridge Street and the parks—setting out a range of improvements across the town, which tie in with existing developments.

Almost 800 questionnaires were returned, and the consultation events were very well attended, both of which clearly demonstrates the interest that local residents have in the future of Clay Cross.

A newsletter will be sent to all homes and businesses in Clay Cross soon, to update people on the work but detailed results are now available to view and download at: www.claycross2020.org.uk

Or for further information contact Bryan Harrison, senior Economic Development Projects Officer on 01246 217204.

Get Involved: Derbyshire Fire and Rescue Service

Top priorities identified by the public last year helped Derbyshire Fire and Rescue Service shape its work for this year—and now the organisation needs your help again.

They want to hear from North East Derbyshire residents about what you think the Service should be focusing on through its consultation on the Service Plan 2010-13.

The Service Plan is a statutory document that helps the Service in planning its activities by putting people first, looking at the risks from fires and other incidents, and the options for reducing and managing these risks.

Last year, feedback from people meant the Service focused its activities on:

- Reducing accidental fires, deaths and injuries by developing fire prevention work, such as home fire safety checks and working with young people.
- Preparing for major emergencies, through developing an incident command training system and buying a new incident command unit to support crews at incident.
- Road safety—taking the lead in the Derby and Derbyshire Road Safety Partnerships in working to reduce the number of deaths and injuries among young drivers.
- Recruiting a more diverse workforce.
- Community fire stations—continuing its ambitious multi-million pound investment in new stations that are community focused.
- Improving the overall quality of life in Derby and Derbyshire, including work to address anti-social behaviour.

To make sure you have your say on the priorities for DFRS for the next year, contact the Service at DFRSconsultation@derbys-fire.gov.uk

Or call: 01773 837270

or visit: www.derbys-fire.gov.uk/about/consultation



Update: the Place Survey

Just over 1700 residents of North East Derbyshire took part in the nationwide Place Survey, which sought views on how you feel about the area you live in and the public services you receive.

A big thank you to all the residents that took the time to take part as this survey helps us to identify areas we need to prioritise in future plans.

We are now in the process of using the data to help to compile Action Plans for the next financial year.

View the full results at:
www.ne-derbyshire.gov.uk/place-survey

Coming soon: Housing Allocations Policy Consultation

The council, in partnership with Rykneld Homes, are undertaking the first review of the Choice Move Lettings and Allocations Policy.

The policy sets out how Rykneld Homes, who manage and maintain the council's housing stock, will allocate the council's properties and those of housing associations where the council has nomination rights. Policy reviews are important for ensuring that changes in legislation and best practice are implemented and that the policy is delivering the right outcomes.

A draft revised policy is now complete and the council and Rykneld Homes are about to start consulting on the new document soon. It is important that residents—both existing tenants and possible future tenants—are able to have their say, so look on the North East Derbyshire District Council website soon for more information on how you can give us your feedback.

Have Your Say.....on NEDDC leisure centres

Do you ever visit Dronfield Sports Centre, Sharley Park Leisure Centre or Eckington Swimming Pool?

Want to have your say about the facilities and service provided?

Please tell us about your visit to one of our centres using the form available at the centres or on our website at this address:

www.ne-derbyshire.gov.uk/leisure-culture/leisure/leisure-services-feedback

We want to hear your views and will use the information you provide to improve our performance and make your future visits even better!



Update: Derbyshire Constabulary

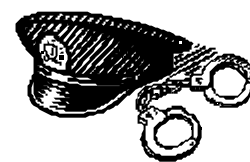
The Derbyshire Constabulary 'HAVE YOUR SAY' programme is the

largest single face to face consultation the Derbyshire Police Authority and the Constabulary have undertaken with Derbyshire communities.

In the North East Derbyshire area 'Have Your Say' roadshow events took place in Clay Cross and Dronfield in July and August. The turn out was very high and we'd like to say thank you to those of you who took part.

The objective of the programme is to find out what the people of Derbyshire think about their policing services. The roadshows also provide the opportunity for people to speak to members of their Safer Neighbourhood Teams about local issues. As soon as the results from this work are available they will be posted on the Constabulary's website.

www.derbyshire.police.uk



New: Streetscene Strategy

Making sure North East Derbyshire's communities are clean, green and attractive places to live, work and visit is the focus of a new forward-looking action plan.

The Council's new 'Streetscene Strategy' sets out how the authority will continue its work to create attractive communities over the next five years—from improving the district's appearance to reducing incidents of environmental offences, such as littering and graffiti.

A 'streetscene' can refer to areas such as the High Street or a housing estate and can be made up of

Many things—from street lamps and bins to the cleanliness of the roads.

Many of these elements are overseen by other authorities such as Derbyshire County Council, or local town and parish councils—so the strategy lays out how NEDDC works alongside our partners to ensure NE Derbyshire is looking its best!

You can view the full strategy at:
www.ne-derbyshire.gov.uk/transport-streets/street-cleaning/streetscene-strategy



To see the report with the full findings from the December 2008 survey please visit:

www.askderbyshire.gov.uk/neddc

If you have any queries about this survey or want to inform us about a change of circumstance or address, please contact me:

Debbie Whitehead
Consultation Officer
North East Derbyshire District Council

consultation@ne-derbyshire.gov.uk

01246 217018

Please complete your questionnaire and return it in the pre-paid envelope by

Friday 30th October

THANK YOU