

Comparison Tables

Food Hygiene Rating Scheme

Q When you eat out or buy takeaway food – in restaurants, cafes, pubs, coffee and sandwich shops, takeaways etc. – what do you take into account when deciding where to go? *Please choose as many as apply*

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
Location	75	69	58
Price	66	55	63
Quality/type of food	93	88	83
Appearance of the place	65	70	67
Hygiene standards/food safety	77	79	71
Recommendations	52	47	83
Own experience of the place	72	66	88
Whether an independent business or part of a chain	15	9	13
Good service	78	77	71
Food Hygiene Rating score	62	70	83
Other	5	5	4

Q And thinking about supermarkets and other shops selling food – what do you take into account when you are deciding where to buy your food? *Please choose as many as apply*

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
Location	79	77	71
Price	79	73	79
Quality/type of food	85	79	88
Appearance of the place	54	57	33
Hygiene standards/food safety	68	69	50
Recommendations	21	21	13
Own experience of the place	75	71	75
Whether an independent business or part of a chain	14	12	8
Good service	70	69	38
Food Hygiene Rating score	52	53	42
Other	5	5	4

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Q Have you seen or heard of any rating schemes that tell you about the hygiene standards in place where you eat out or buy food? Please don't include customer reviews or rating schemes which focus on other things like the quality of the food, the customer service etc.?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	169	220	24
	%	%	%
Yes	67	76	79
No	19	16	13
Don't know/not sure	14	8	8

Q Have you seen or heard of this food hygiene rating scheme?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	170	221	24
	%	%	%
Yes	82		96
No	15		-
Don't know/not sure	4		4

Q Which of these food businesses do you think are covered by the Food Hygiene Rating Scheme? *Please choose as many as apply*

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
Restaurant chains	92	96	100
Independent restaurants	92	88	96
Cafes	94	91	100
Takeaways	88	90	100
Fast food restaurants	88	90	100
Coffee or sandwich shop chains	83	84	96
Coffee or sandwich shops which are not part of a chain	83	82	96
Pubs	82	83	96
Hotels and B&Bs	74	82	96
Supermarkets	49	60	54
Other food shops	51	54	67
Market stalls/street food	31	38	50
Schools and other institutions	72	52	38
Other	5	4	-

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Q Who do you think carries out the inspections for the Food Hygiene Rating Scheme?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	170	224	24
	%	%	%
Central government	-	3	-
The restaurant chain	-	-	-
The Food Standards Agency	35	46	21
The local council (Environmental Health)	55	41	79
Trading Standards	7	5	-
The Health and Safety Executive	3	5	-
Other	1	-	-

Q When a food business is inspected on its food hygiene, what do you think the inspection covers? Please choose as many as apply

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
How and where the food is stored	99	100	100
How the food is prepared	97	98	100
Freshness/safety of the food	88	91	96
Cleanliness of food preparation and cooking areas	97	99	100
Cleanliness of the eating area	88	94	100
Hygiene of the staff	89	93	92
Cleanliness of public toilets and washrooms	73	80	54
Cleanliness of staff toilets and washrooms	74	83	75
Staff training	61	73	79
Certification/paperwork	68	79	92
Whether the building and its layout is appropriate for use as a food business	60	58	71
Other	3	2	-

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Q Do you think that all food businesses should have to display their Food Hygiene Rating?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	170	221	24
	%	%	%
Yes	99	99	96
No	1	1	4

Q Do you think it should be up to the food business to decide whether to display their rating or not?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	170	222	24
	%	%	%
They should have to	99	97	100
It should be up to the business to decide	1	2	-
Don't know	-	1	-

Q Would you ever make a decision whether or not to eat out or buy food from somewhere because of the low rating it had in the Food Hygiene Rating Scheme?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	170	224	24
	%	%	%
Yes, definitely	75	75	88
Yes, maybe	22	19	13
No	3	6	-

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Q From a rating of 0 to 5, where a rating of 0="urgent improvement necessary" and 5="very good", what is the lowest rating you would usually consider acceptable if you were considering buying food or eating out somewhere?

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>	165	217	24
	%	%	%
0	1	-	-
1	1	1	-
2	4	5	8
3	26	23	33
4	53	51	46
5	16	21	13

Q What would you think about a food business that had a food hygiene rating of 2 ("improvement necessary")? *Please choose as many as apply*

	NEDDC Citizens' Panel	BDC Citizens' Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
That they should be closed down	18	16	-
That they must be in the process of trying to improve	38	59	63
That they should be given the chance to improve	58	60	67
That they should be closed down if they don't improve	62	59	71
That their standards must still be safe enough to stay open	44	45	54
Other	5	4	4

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Q What would you think about a food business that had a food hygiene rating of 1 (“major improvement necessary”)? *Please choose as many as apply*

	NEDDC Citizens’ Panel	BDC Citizens’ Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
That they should be closed down	58	56	42
That they must be in the process of trying to improve	22	25	38
That they should be given the chance to improve	25	24	38
That they should be closed down if they don’t improve	39	40	58
That their standards must still be safe enough to stay open	22	21	21
Other	5	4	8

Q What would you think about a food business that had a food hygiene rating of 0 (“urgent improvement necessary”)? *Please choose as many as apply*

	NEDDC Citizens’ Panel	BDC Citizens’ Panel	Online survey
<i>Base: Valid responses</i>			
	%	%	%
That they should be closed down	90	82	83
That they must be in the process of trying to improve	8	11	13
That they should be given the chance to improve	12	13	17
That they should be closed down if they don’t improve	15	21	25
That their standards must still be safe enough to stay open	8	8	-
Other	3	3	17